



MS. OLIVIA MCIVOR

BIOGRAPHY

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National HR Expert, Author and Leadership Development Facilitator

A two decade background in the field of Human Resource Management and Leadership has supported Olivia's successful 23-year career in business management.

Her approach to people management is as innovative as it is creative. Combine that with her philosophical mind and her vast library of experiences and you have a unique blend inspiring management. Her diverse background includes progressive careers in retail and tourism prior to establishing a name in the financial industry as the 'Human Touch' HR Director. It was here she pioneered and spearheaded the implementation of numerous innovative **workplace wellness** and **employee engagement** initiatives with outstanding results. Ms. McIvor has gained valuable experience working in union/non-unionized environments and working with a wide range of diversity in a multitude of sectors including: Healthcare, Technology, Education, Retail, Wholesale, Tourism, Hospitality, Financial, Utilities, Tele-communications and Manufacturing.



In 2001 Olivia ventured into the Entrepreneur world herself as the owner of a unique bookstore devoted to Personal and Professional Leadership. In 2001 Olivia was nominated **Female Entrepreneur of the Year** by **Working Women** magazine and has been featured on the Knowledge Network/Discovery Channel for a segment on workplace wellness. Her speaking endeavors have included numerous conferences and consulting clients including: **U.S Food Service, The Georgia Power Company, Family Services of Ontario & Alberta, Vancouver Olympic Organizing Committee, The Workers Compensation board, Alabama Power, Architectural Woodworkers Association, Saskatoon Health Region, The Good Samaritan Society, Benjamin Moore Paint, Telus and many others.**

Olivia is a senior associate, facilitator and presenter with The Izzo Group Ltd. Where over the years she has engaged audiences with her inspiring and thought provoking programs on "Four Generations, One Workplace", "Branding from the Inside Out", "Leadership: It's All About Building Character", "Kindness: Creating Safe, Healthy and Vibrant Workplaces" and *People Centered Leadership: Management for Engagement*".

Her empathy and knowledge of workplace issues is forefront in her groundbreaking book, ***The Business of Kindness: creating work environments where people thrive.*** This break-through initiative raises awareness for creating safe, healthy and vibrant workplace through improving collegial relationships and communication. She has trained, consulted and spoken to numerous associations, organizations and conferences across North America.

Ms. McIvor lives in Vancouver, British Columbia.